

2019 OCPL Annual Report to the Community

The Cyberattack:

2019 was off to a great start! We had new staff, completed renovations and new partnerships.

Then... the cyberattack.

While devastating, the cyberattack forced us to look more closely at our ILS software and reporting. An ILS Review Committee has been formed for 2020.

Through the pandemonium, OCPL continued to provide member libraries system wide collection assessment processes, as well as system-wide stats on collection use.

The sorting room's redesign has allowed for more efficient work room and storage during the cyberattack.

System staff was able to work with vendors to assure disruption to digital services was minimal. OCPL saw a significant increase in eContent use system wide. County Park Passes and Digital Magazines have enhanced our system wide offerings to our community.



OCPL made every effort to be at community events to promote our programs and services to all groups. Through our Coordinated Outreach Events, we spoke with 561 families at Kids Expo, 615 individuals at CNY Pride, 285 Veterans at Veteran's Expo. We also collaborated with Early Childhood Alliance to be present in the 2019 St. Patrick's Day Parade and Tykes Tuesday at Destiny USA.

Member Meetings and Trainings:

All libraries continue to work together with one card, 32 libraries and promoted the cards heavily on social media. The Member Council meets bimonthly to share resources and discuss concerns. All libraries have a platform to discuss system-wide issues and work collaboratively on library publicity and marketing. Once we recovered from the cyberattack, we upgraded our email server to allow a more secure and collaborative workspace for meetings.



We reworked some of our meetings to allow more staff participation. Our Annual Staff Development Day brought in speakers on Resiliency, Addiction and Recovery, Implicit Biased, Gaming with TCG Player, and Computer Training. Our Annual System Retreat focused heavily on the Cyberattack and we brought in speakers from MS-ISAC (Multi-State Information Sharing and Analysis Center) and Gwen Inc: Thriving Through Change.



OCPL and CLRC are continuing to work together to offer professional development opportunities for our members. Our partnership allowed for member libraries, patrons and students an opportunity to attend Advocacy Day in Albany.

OCPL has been continuing to offer board development workshops using the Helping All Trustees Succeed framework. The responses from boards has been overwhelmingly positive. We have also been providing more website development help and maintenance for member libraries and branches. We will be bringing in Jerry Nichols in May 2020 for both Member Library board training and OCPL Board Training.

Grants and State Projects:

Through the New York State Adult Literacy Library Services Project, we continued to offer system-wide TASC study LMS and provide training and support for patrons and staff using the product. We won funding and coordinated a county-wide program with All Write!, an program of Symphony Space in NYC. The project offered professional development for adult education teachers, and an opportunity for students at community programs and our county correctional facility to experience dramatic performances of published writing as well as their own writing at the culmination of the project.

OCPL staff regularly visits Jamesville Correctional, The Justice Center and Hillbrook Juvenile Detention Center and to offer programming and materials for the incarcerated.

Through the New York State Family Literacy Library Services Project and following the guidelines of Ready to Read in NYS, the remaining libraries have received Learn and Play Centers to promote play and early literacy. We are now at 100% participation in the units. Now patrons can visit any of our 32 locations and see something familiar. We plan to start swapping themes in 2020.

In partnership with OCMBOCES we were able to secure a STEM Grant with Assemblyman Al Stirpe to create STEM kits. Kits were researched and created in 2018. In March 2019, youth services staff were trained on the kits and they were made available to our member libraries.



In 2019 we received funding from the County to purchase and maintain techpacks for our 32 member libraries. These techpacks include a hot spot and chromebook for patrons to access the internet anywhere. This program helps to decrease the digital divide in our community.

More and more libraries are taking advantage of the New York State Library Construction Aid. In 2018, we were able to recommend 36% of aid for the FY2019 cycle for the following projects:

Baldwinsville Public Library:

LED Light Conversion
Total project cost: \$9,950
Construction Program Award: \$7,463

Liverpool Public Library:

Security Upgrade
Total project cost: \$6,800
Construction Program Award: \$5,100

Manlius Library:

Study and Work Room Upgrade
Total project cost: \$20,137
Construction Program Award: \$15,103

NOPL: North Syracuse:

HVAC System and Children's Room
Total project: \$200,256
Construction Program Award: \$150,192

NOPL: Brewerton Library:

Air Conditioning System
Total project: \$31,965
Construction Program Award: \$23,974

NOPL: Cicero Branch Library:

Community Room Renovation
Total project: \$56,500
Construction Program Award: \$42,375

OCPL: Mundy Branch Library

Accessible Front Doors
Total project: \$18,319
Construction Program Award: \$13,739

OCPL: Betts Branch Library

Sidewalk Renovation
Total project: \$33,232
Construction Program Award: \$24,924

Onondaga Free Library

Parking Lot Renovation
Total project: \$55,000
Construction Program Award: \$41,250

Salina Free Library:

Children's and Teen Area Renovation
Total project: \$88,876
Construction Program Award: \$66,657

Central Library

The Central Library saw a 23% increase in combined digital and print circulation in 2019, and delivered 733 in-house programs to over 8,700 attendees of all ages. Our teen patrons got involved in community service projects through the Teen Outreach Program, kids created some impressive crafts at our new afterschool "Inspiration Station", and we met the increasing demand for technology help by adding new weekly one-on-one options for our adult patrons.



Outreach staff focused on giving patrons easier access to local services by bringing the library to them for story times, literacy support, and local festivals. We partnered with students from the iSchool and the S.U. School of Design, who helped us market our programs and envision the future of our MakerSpace services.

In Conclusion:

2019 was an interesting year, but we were able to persevere! We are looking forward to 2020! We were able to secure a new position in our delivery room for 2020. This position will allow us to be more efficient in our delivery system. We also will be having a new Executive Director joining us in January! Great things are happening at Onondaga County Public Libraries!

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Phone 315-435-1900 Fax 315-435-8533 www.onlib.org Dawn Marmor, Interim Executive Director

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