

Member Services Report  
Amanda Perrine  
March 2024, reporting on February 2024



- € My focus was on annual reports for the members and the system
- € I was a table moderator for Red House's Freedom of Expression dinner
- € Attended Fairmount's Grand Reopening to celebrate their construction project remodel
- € NYS Coordinated Summer Reading – Children's Programming training took place (I was an NPS ranger)
- € Attended TAC, CLRC Finance Committee, OCSLD meetings

Outreach (Maggie Foster)

- Outreach at OCPL in February was light, but productive. We had a total of 18 NEW Library Card Sign Ups and 21 Updates to existing card holders! Much of the month was devoted to Workgroup meetings with special guest speakers from CNY Area Health Education Center (Adult Services) and Syracuse VA Behavioral Health Outpatient Clinic (Outreach Services). Preparations were made for upcoming outreach with some of our existing partners, in addition to sending eclipse glasses to all library locations ahead of the April 8 Total Eclipse.
- The STAR Lab at Central was available and open to the public 4 days this month and was able to assist 3 individuals (and their companions/family members) with email access, TBBL and Zoomax instructions, and Braille embossing for an upcoming church program.

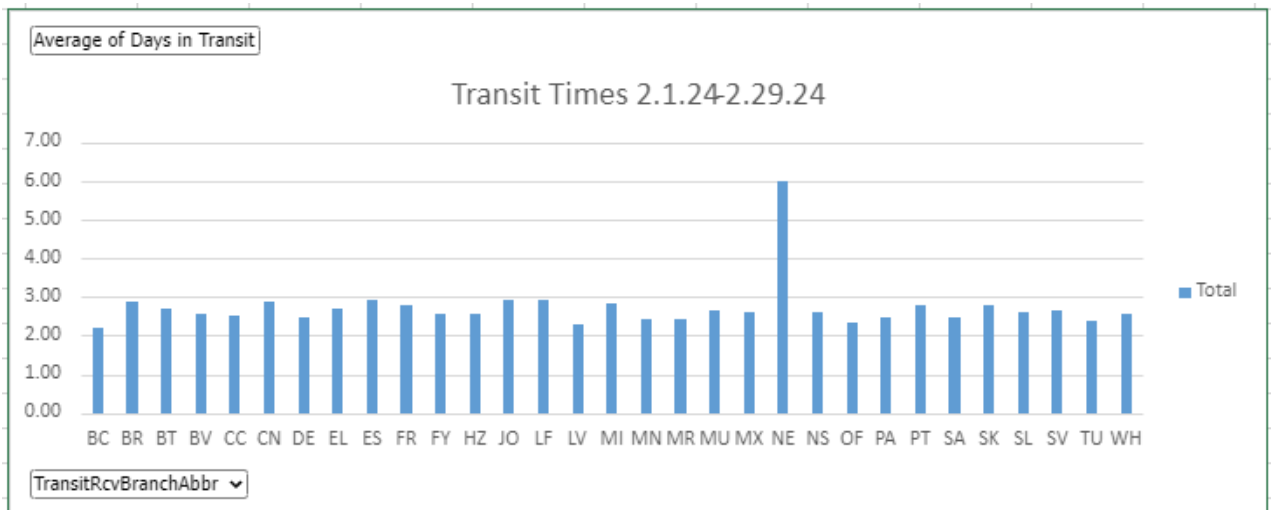
Literacy (Amy Thorna)

- Met with Adam Sudmann from Salt City Market to talk about putting together an info sheet for Nowruz (Persian New Year) for an activity they will be hosting. We will share information on Afghan materials in the library. Also, to celebrate World Refugee Day in June, SCM will be holding four nights of cooking and discussion demos from different parts of the world. We will attend with relevant materials and library card applications, etc.

- Met with Cherokee Federal staff to plan Afghan Service Center, being held at the OnCenter March 21-23. We will be taking appropriate materials and information to share, library card sign-ups, and will be providing children’s activities and storytimes.
- Ordered string bags for 1000 Books Before Kindergarten.

Delivery (Jesse Anderson)

- € February remained relatively quiet for the delivery team. We are lucky that the weather cooperated until the last day of the month. Our delivery team worked diligently to assure items moved through the system in a timely manner and without hiccups. We were forced to cancel delivery on the last day of the month due to weather conditions.
- € Average time in transit: 2.57 days



\*NE Recieves delivery once a week

\*\*No Member Delivery 2.29.24 due to weather